

PMI NEWSLETTER

Willamette Valley Chapter Leadership Team

For more information about the Willamette Valley Chapter of PMI, contact one of the following individuals:

PRESIDENT - JULIE MALLORD

(503) 378-2101 x 236

Email: julie.mallord@state.or.us

VP MEMBERSHIP - CYNDIE CANZONERI

(503) 378-3978

Email: cyndie.canzoneri@state.or.us

VP PROGRAMS- LORRY SCHIPPERS

(503) 945-0851

Email: loretta.a.schippers@odot.state.or.us

VP PROFESSIONAL DEVELOPMENT - ED WALES

(503) 378-2865 X224

Email: EDWALES@QWEST.NET

VP TREASURER - PETE MALLORD

(503) 378-2101 x 369

Email: Pete.w.Mallord@state.or.us

VP SPECIAL PROJECTS John Doan

(503) 986-6388

Email: john.a.doan@odot.state.or.us

VP INFORMATION - CLARKE COBURN

(503) 373-8353

EMAIL: CLACOB@SAIF.COM

REG. 1 COORDINATOR - BETTY BOUSHEY, PMP

(425) 865-4557

Email: betty.boushey@boeing.com

PAST PRESIDENT - CURTIS AMO

(503) 947-1560

EMAIL: CURTIS.AMO@STATE.OR.US

WILLAMETTE VALLEY CHAPTER, PMI

Post Office Box 766

Salem, OR 97308

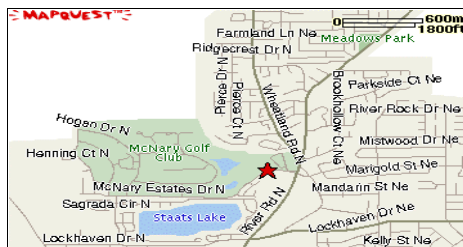
Email: pmiwv@open.org

Website: www.pmiwv.org

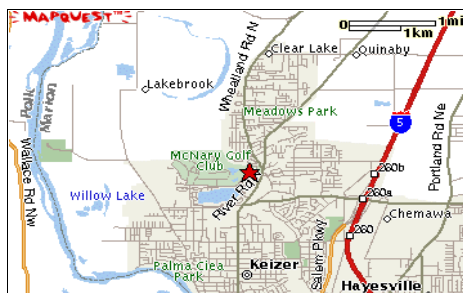
Directions to Luncheon Meeting Location:

From Downtown Salem:

Proceed north on High Street. This street will change its name to Broadway. Continue north. As you enter Keizer the road changes to River Road. Continue north to McNary Estates Dr. Turn left at the signal and proceed to the restaurant.



From I-5: Leave the freeway at exit 260-A coming from the north or exit 260 coming from the south. Turn west toward Keizer. Follow Lockhaven to River Road and turn right (north). Proceed to McNary Estates Drive. Turn left at signal and proceed to the restaurant.



Requests:

1. Please send your email address and fax number to pmiwv@open.org in order to receive timely email or fax messages regarding upcoming opportunities., and
2. If you no longer wish to have a paper version of our newsletter mailed to you please let us know at pmiwv@open.org so we can use our financial resources and time wisely.



Message From Our President:

What do seatbelts, airbags and re-enforced side doors have in common with Project Controls?

The Car Accident...

I was discussing my recent car accident with a peer at work and got into comparison discussion of the safety controls in a car and project management controls.

In my accident, the safety controls were really put to the test and proved their worth in protection and the effort it takes to use them. I was wearing my seatbelt (as always) and my car had steel reinforced doors and airbags.



I was hit in the driver's side door by a minivan going approximately 30-45 miles an hour. The safety controls in both the car and on a project are there to help. In the case of a car, to save your life, in the case of a project, to save your ? (to ensure better outcomes for the various stakeholders).

Controls... Who needs them?

At times, I find there is some resistance to implementing and using the various controls, i.e. risk management controls, change management controls, quality management controls due to past experience of little use, little benefit, and the effort it takes to use them.

My viewpoint is, just like the years and years of putting my seatbelt on, without an accident, the time I really needed it made all the difference in the world.

I feel the same way about project controls. Every project is going to be different and have it's own set of challenges, and in some cases the project controls may seem to provide little benefit.

However, just like a car accident, it is difficult to predict from what direction the project will be hit, how hard, what the chain reaction will be, and how long it will take to recover.

It's inevitable that the project won't happen exactly the way it was planned and the project controls assist in reacting appropriately and efficiently.



Just like repetitively putting on a seat belt eventually becomes an automatic habit, so should the use of project controls. After a project manager and team becomes familiar with, and accepts their use, the consistent controls become a regular and smooth process that is invaluable to the project's success. You end up wondering, just like seatbelts and airbags, why would anyone not use or want the safety they provide

Julie Mallord, President

May 17th Program:

Information Technology Audits



The May program will provide us with some insight into the audit process for Information Technology projects. What does an auditor look for and how, as Project Managers, we can be better prepared when the auditor wants to take a look at our projects.

Nancy Young, is a Certified Public Accountant and a Certified Information Systems Auditor for the Secretary of State Office will be our presenter for the May program.

Currently, she fills the role of Audit Administrator responsible for overseeing information technology audits for the state of Oregon. Specifically this includes performing general and application control reviews as well as reviews of security.

Most recently, Nancy provided testimony to the Joint Legislative Committee on Information Management and Technology and is working with the Statewide Audit Committee addressing issues common to all agencies.

Nancy Young, CPA, CISA
Audit Administrator
Oregon Secretary of State
Audits Division
(503) 986-2354
nancy.l.young@state.or.us



**Project Management Institute
Willamette Valley Chapter**
PO Box 766
Salem, OR 97308

Email: pmiwv@open.org
Website: www.pmiwv.org

May 2002

SU	MO	TU	WE	TH	FRI	SAT
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**The next lunch meeting is:
Friday May 17.**
(The third Friday of the month at Noon)
Location: McNary Restaurant
Time: 12 - 1 PM.



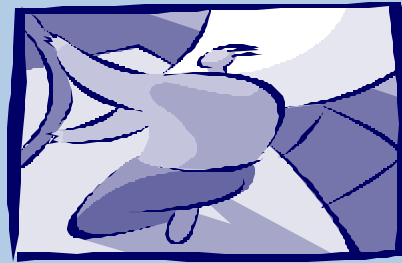
Building Team Culture

Have you ever used the following phrases?

*I'm here for you
You know more than I do
My door is always open
Openness is the key
I'm a people person
We'll sink or swim together
We're in this together*

Rank means nothing

*We're a family
I care about you as a person
I trust you
Your empowered*



The feature article of PMTalk Newsletter is titled; "Project Team Performance When the Heat is On: Galley Slaves, Pirates, the Love Boat or the Bounty". Read about different team cultures, behaviors and how stress impacts the dynamics of the team.

PMTalk Newsletter link: <http://www.4pm.com>.

TOP Ten—Project Management Principles

- Rule #1- Figure out what business you are in, and then mind your own business
- Rule #2 - Understand the customer's requirements and put them under version control
- Rule #3 - Prepare a reasonable plan
- Rule #4 - Build a good team with clear ownership
- Rule #5 - Track project status and give it wide visibility
- Rule #6 - Use Baseline Controls
- Rule #7 - Write Important Stuff Down, Share it, and Save it
- Rule #8 - If it hasn't been tested, it doesn't work
- Rule #9 - **Ensure** Customer Satisfaction
- Rule #10 - Be relentlessly pro-active

Check out the following link for more details on these top ten Project Management Principles:

http://www.hyperhot.com/pm_princ.htm

© Copyright 1997, 2001, James R. Chapman. All rights reserved

PMI Symposium 2002

3 -10 October 2002
San Antonio, Texas USA

Registration for PMI 2002 opens on June 3, 2002. Preliminary information is now available. The full PMI 2002 web site will be available at the end of May.

<http://www.pmi.org>

